GENERAL TERMS OF VEHICLE RENTAL

Effective as of 1st of July 2026

1. GENERAL PROVISIONS

1.1. Pursuant to this rental contract (hereinafter "**Rental Contract**") the Lessor grants the Lessee under the conditions stipulated in the Rental Contract to use the motor vehicle specified in the Rental Contract and owned by the Lessor (hereinafter "**Vehicle**") and provides the Lessee with the services agreed in the Rental Contract. The Lessee undertakes to pay the fee stipulated in the Rental Contract, to use the Vehicle prudently and with reasonable care in accordance with the conditions stipulated in the Rental Contract, and to return the Vehicle to the Lessor upon the expiry of the term stipulated in the Rental Contract (hereinafter referred to as the "**Rental Period**").

1.2. The Parties consider the following documents to be an integral part of the Rental Contract: (1) these general terms and conditions of vehicle rental (hereinafter "**General Terms**"), (2) the special terms and conditions of the Rental Contract drawn up as a separate document (hereinafter "**Special Terms**"), (3) the procedure for restoring Vehicle following a loss event (hereinafter "**Vehicle Recovery Procedure**"), (4) Instructions for returning the Vehicle (hereinafter "**Returning Instructions**"), (5) Prices established by the Lessor for services (hereinafter "**Price List**") and, if they exist appendices to the Rental Contract and other agreements related to the Rental Contract. The principles of customer data processing (hereinafter "**Privacy Terms**") apply to the processing of personal data.

1.3. Unless otherwise stipulated in the Special Terms, the Rental Contract shall enter into force upon its signing by the Parties. The Rental Contract contains all the terms of the Rental agreement, and the Parties' previous agreements not included in the Rental Contract shall not be part of the Rental Contract.

1.4. The term of the Rental Contract is the Rental Period. The start of the Rental Period is the date of transfer of possession of the Vehicle (the date of formalisation of the Deed of Handover referred to in clause 4.4). The Rental Contract does not become open-ended or extended under any conditions, i.e. also if the Lessee does not return the Vehicle and continues to use the Vehicle after the end of the Rental Period.

1.5. Based on the Rental Contract, the Lessee does not acquire any ownership rights to the Vehicle. The Lessee does not have the right to dispose of the Vehicle or encumber it with the rights of third parties, as well as to assign the rights obtained under the Rental Contract to third parties, except for the right to use the Vehicle to authorised users under the conditions stipulated in the Rental Contract (hereinafter "**User**"). The Lessee shall inform third parties that the Lessee has only possession and use rights of the Vehicle. If the Vehicle or its accessories contain and/or the documents contain markings or information about the Lessor, the Lessee does not have the right to remove or hide the corresponding information or markings. The Lessee does not have the right to sublease the Vehicle.

1.6. Upon expiration of the Rental Period, the Lessee does not become the owner of the Vehicle; the Lessor does not sell the Vehicle to the Lessee under the Rental Contract at the end of the

Rental Period. The Rental Contract does not grant the Lessee any right to acquire ownership of the Vehicle.

2. SERVICES PROVIDED BY THE LESSOR

2.1. The Parties may agree that the Lessor provides the services specified in the Special Terms (hereinafter " **Services**") to the Lessee, either directly or through third parties. Unless Services are separately agreed in the Special Terms, the Rental Contract only covers the Lessee's right to use the Vehicle.

2.2. The Lessor shall provide Services under the conditions published on the Lessor's website www.mobire.ee/en/service-descriptions/ and at the location designated by the Lessor.

2.3. The Lessor provides Services within the territories of Estonia, Latvia, and Lithuania (hereinafter "**Service Area**"), unless otherwise agreed in the Special Terms.

3. RENT, OTHER FEES AND PAYMENT TERMS

3.1. The Lessee undertakes to pay the fee for the use of the Vehicle and other applicable fees in accordance with the Rental Contract. The price list sets out the fee rates, fees for one-time services and the prices of other services related to the Rental Contract. The Lessee shall pay all fees together with the VAT added to the fees in accordance with the law.

3.2. When concluding a Rental Contract, the Lessee shall pay the Lessor the one-time agreement fee specified in the Special Terms (hereinafter referred to as the "**Agreement Fee**").

3.3. If the Parties have agreed in the Special Terms on a one-time fee for starting the rental (hereinafter the "**Rental Commencement Fee**"), the Lessee undertakes to pay the Rental Commencement Fee to the Lessor in the amount set out in the Special Terms before the beginning of the Rental Period.

3.4. The Lessee undertakes to pay the Lessor the rental payments agreed in the Special Terms (hereinafter referred to as "**Rent**") for the use of the Vehicle during the Rental Period. The Lessee pays the Rent in monthly payments by the agreed date in accordance with the provisions of the Special Terms. The Rent calculation starts from the date the Vehicle’s possession is handed over to the Lessee.

3.5. The Rental Contract specifies the permitted odometer reading of the Vehicle as of the end date of the Rental Period (hereinafter the "**Mileage Limit**"). Upon exceeding the Mileage Limit, the Lessee undertakes to pay the additional fee specified in the Special Terms for each kilometre exceeding the Mileage Limit. In the case of early termination of the Rental Contract, compliance with the Mileage Limit is calculated on a calendar month basis according to the period during which the Vehicle was in use.

3.6. If the Vehicle’s current mileage during the Rental Period is unreasonably high when calculated on a calendar month basis and causes repair and maintenance costs, the Lessor has the right to demand compensation for these costs from the Lessee.

3.7. If the Parties have agreed on Services in the Special Terms, the fee for these Services is included in the Rent. For other services not specified in the Special Terms, the Lessee undertakes to pay for those Services based on the Lessor's invoices according to the Lessor's Price List valid at the time of provision of the Service. The fee for such services is not included in the Rent.

3.8. Upon each change of the Rental Contract at the Lessee's request, the Lessee undertakes to pay a one-time contract amendment fee (hereinafter "**Contract Amendment Fee**"), the amount according to the Lessor's Price List.

3.9. In case of early termination of the Rental Contract, requested by the Lessee based on the clause 9.1 of the General Terms, the Lessee undertakes to pay a one-time contract termination fee (hereinafter referred to as the "**Contract Termination Fee**") according to the number of monthly payments shown in the table, which is formed proportionally combining the ratio of the length of the Rental Period and the period of validity of the Rental Contract as follows:

Rental Period in months	**12**	**24**	**36**	**48**	**60**	**72**
Year	Amount of Rent payments					
1st year	3	3	3	4	5	6
2nd year		2	2	3	4	5
3. year			1	2	3	4
4. year				1	2	3
5. year					1	2
6. year						1

3.10. Payments made by the Lessee to the Lessor under the Rental Contract, including the Rental Commencement Fee, shall not be paid back by the Lessor upon early termination of the Rental Contract, except in cases stipulated in clause 8.2. and 8.4. of the General Terms.

3.11. In addition to the Rent agreed in the Rental Contract, the Lessee is obliged to pay additionally: (1) all other costs incurred during the use of the Vehicle, which are not included in the fees agreed in the Rental Contract; (2) all taxes related to the registration of the Vehicle and its users, and to the use of the Vehicle, and (3) all financial penalties, fines, administrative enforcement measures, and parking-related fees, late fees, and fines (hereinafter "**Fines**") related to the use of the Vehicle.

3.12. In addition to Fines, the Lessee must pay a processing fee for all Fines and other costs not agreed upon in the Rental Contract, which result from the Lessees' use of the Vehicle during the Rental Period, according to the Price List. The Lessor forwards all Fine claims related to the Vehicle to the Lessee, and the Lessee must pay or fulfil them in accordance with the terms of the claim. Whereas the Lessor does not take responsibility for the legality of Fine claims related to the Vehicle presented to him. The Lessor has no obligation to check whether the claims for a Fine related to the Vehicle have a legal basis.

3.13. If the Lessee does not pay or fail to comply with the Fine and the corresponding claim is directed against the Lessor, the Lessor: (1) shall forward the data of the Lessee to the debt collector (or to another authorized person) or (2) shall fulfil the claim himself, and in this case the Lessee is obliged to compensate the Lessor for the sums or expenses incurred for the fulfilment of the claim and, in addition, to pay the Lessor the fee for processing the Fine in accordance with the Lessor's Price List. In the event of a delay in fulfilling the Lessor's claim, the Lessee shall pay interest on overdue payment as stipulated in clause 3.15.

3.14. The Lessee pays all payments due based on the Rental Contract on time by transferring the funds to the bank accounts indicated on the invoices presented by the Lessor. The payment

obligation is fulfilled if the funds indicated on the invoice have been received on time and in full to the Lessor's bank account. Non-receipt of the invoice does not release the Lessee from the obligation to pay the Rent, other fees and interests caused by overdue payment. On account of the sums received by the Lessor, the Lessee's obligations are deemed to have been fulfilled in accordance with the law.

3.15. The Lessee undertakes to pay the Lessor no more than three times the rate of overdue payment interest provided by law for each day of delay until the amount owed is paid in full. The calculation of overdue payment interest starts from the day following the payment due date and ends on the day of payment of the owed amount (including). If the invoice is unpaid by the due date, the Lessor has the right to send a reminder to the Lessee at the price specified in the Lessor's Price List. In the case of the Lessee who is a consumer, the Lessor applies collection costs according to the rates specified in the law.

4. HANDING OVER THE VEHICLE

4.1. The Lessor is obliged to hand over possession of the Vehicle to the Lessee if all the following conditions are met: (1) the Lessee has signed the Rental Contract and (2) paid the Contract Fee and the Rental Commencement Fee (if applicable) to the Lessor in the amount specified in the Special Terms.

4.2. The Lessee shall accept the Vehicle no later than the due date specified in the Special Terms unless the Lessor has notified the Lessee of the postponement of the corresponding due date in accordance with the Rental Contract. In case of postponement of the handover deadline according to the clause 4.8. the Lessee shall accept the Vehicle on the new due date notified by the Lessor.

4.3. If the Lessee delays receiving the Vehicle for more than fourteen (14) days from the date specified in the clause 4.2. from the specified due date, the Lessor has the right to terminate the Rental Contract in accordance with the clause 9.2.

4.4. Regarding the handover of the Vehicle to the Lessees' possession, the Parties shall conclude a handover-acceptance deed (hereinafter referred to as the "**Deed of Handover**"), signed by both Parties.

4.5. Before taking possession of the Vehicle, the Lessee shall carefully inspect the Vehicle and check its compliance with the terms of the Rental Contract. Defects of the Vehicle that appeared during the handover and the deadline for their elimination are fixed in the Deed of Handover. By signing the Deed of Handover, the Lessee shall be deemed to have waived any possible claims or claims against the Lessor in connection with: (1) the Vehicle and its characteristics, and (2) any possible delay in the delivery of the Vehicle, including, but not limited to, the possible delivery of the Vehicle after the deadline specified in the Special Terms.

4.6. Possession of the Vehicle, risk of accidental destruction and responsibility related to the Vehicle, including responsibility for damage caused by the Vehicle as a source of greater danger, is transferred from the Lessor to the Lessee upon signing the Deed of Handover. The Lessee is also responsible for all Vehicle defects, technical faults and damages to the Vehicle that are not covered by the manufacturer's or seller's warranty or that are not specified in the Deed of Handover. Starting from the signing of the Deed of Handover, the Lessee is also responsible for the loss of the Vehicle, its parts, or accessories, as well as the damage, destruction and loss of third-party property located in the Vehicle.

4.7. If the location of handing over of the Vehicle is unmentioned in the Special Terms, the Lessor shall hand over the Vehicle at a location agreed between the Parties. Unless otherwise stipulated in the Special Terms, the spare key of the Vehicle always remains in the Lessor's possession.

4.8. The Lessee is aware of that the deadline for the delivery of the Vehicle specified in the Special Terms is indicative, and that in estimating this deadline, the Lessor has based it in good faith on the information provided by the manufacturer and/or dealer of the Vehicle that is the subject of the Rental Contract. The Lessor is unable to ensure that the deadline for the delivery of the Vehicle specified in the Special Terms does not change due to the manufacturer, dealer and/or other circumstances beyond the control of the Lessor. As a result of the above, the Lessor has the right to unilaterally (repeatedly) change the deadline for handing over the Vehicle specified in the Special Terms after the conclusion of the Rental Contract. The Lessor shall notify the Lessee of the delay in a reproducible form in writing a reasonable amount of time in advance, considering that if the corresponding due date is brought forward, the Lessee is under no circumstances obliged to take possession of the Vehicle before the due date originally specified in the Special Terms.

4.9. In case of postponement of the delivery date of the Vehicle by more than six (6) months by the Lessor, the Lessee has the right to terminate the Rental Contract prematurely in accordance with clause 8.3.

5. CONDITIONS OF USE OF THE VEHICLE

5.1. The Lessee shall use the Vehicle prudently, carefully, and economically and to follow the instructions and conditions of the Vehicle's technical documentation, technical maintenance regulations, the Vehicle manufacturer, the Vehicle seller, the Lessor, and the Rental Contract. The Lessee shall ensure and is responsible for all requirements arising from traffic regulations and safety, working and rest time and other relevant legislation when using the Vehicle.

5.2. The Lessee is responsible for performing and paying for all actions related to the use of the Vehicle, including, but not limited to, maintenance, insurance, tire changes, and other similar costs, unless otherwise provided in the General Terms or Special Terms. If the Lessee fails to perform the necessary actions, the Lessee is obliged to compensate the Lessor for any damages resulting from such failure.

5.3. The Lessee has the right to use the Vehicle to the extent of the Mileage Limit specified in the Special Terms. At the Lessee's request, the Parties may agree to change the Mileage Limit. A change in the Mileage Limit shall be a change to the Rental Contract and the change shall be agreed in the Special Terms. The Lessor has the right to charge the Lessee the Contract Amendment Fee in accordance with the Price List for changing the Rental Contract.

5.4. The Lessee has the right to use the Vehicle in the territory of use specified in the Special Terms (hereinafter "**Territory**"). At the Lessee's request, the Parties may change the Territory during the Rental Period. A change in the Territory shall mean a change of the Rental Contract and the change shall be fixed in the Special Terms. The Lessor has the right to charge the Lessee the Contract Change Fee in accordance with the Price List.

5.5. The Lessee is allowed to give the possession of the Vehicle only to persons: (1) who are indicated as users of the Vehicle on the Vehicle registration certificate; (2) to whom the Lessor or the Lessee has issued a power of attorney to use the Vehicle; and (3) who has a valid right to driver.

The Lessee is liable to the Lessor for the damage or risk of damage caused by the User or another person to the Vehicle or by the Vehicle. The Lessee must inform the User of all the conditions of the Rental Contract, including the Vehicle Recovery Procedure and is responsible for ensuring that the persons who are given the right to temporarily occupy and use the Vehicle have a valid right to driver.

5.6. The Lessee does not have the right to use the Vehicle: (1) as a training or operational vehicle, at rallies, as a test and racing vehicle, as a vehicle for a security company or as a rental or rental vehicle or for the provision of other unspecified paid services; (2) for the transport of more people than allowed in the registration certificate or technical conditions; (3) for transporting more cargo than allowed in the registration certificate or technical conditions; (4) for pushing or towing other vehicles (except trailers with a permissible registered weight) and other objects; (5) for off-road driving and driving on roads that are not intended for the given Vehicle (beyond the intended purpose of the Vehicle) or for other reasons outside the limits of regular and prudent use of the Vehicle; (6) for the carriage of goods not properly secured; (7) for the transport of such goods or objects, the smell of which damages the Vehicle or makes it impossible to rent the Vehicle immediately again; (8) against traffic regulations and other valid regulations and for illegal activities.

5.7. During the daily use of the Vehicle, the Lessee must: (1) independently and at his own expense, regularly and in accordance with the manufacturer's and/or seller's instructions, check the level of the Vehicle's oil and other operating fluids and immediately inform the Lessor if deviations occur. Prevent replacing the oil and other operating fluids without the Lessor's consent. The term "operating fluids" does not include fuel, windshield washer fluid and adblue within the meaning of the Rental Contract; (2) The Lessee is obliged to ensure that the regular maintenance of the Vehicle is carried out in a timely manner at the location designated by the Lessor; (3) independently and at his own expense ensure the renewal of the Vehicle's safety package according to its expiration date and the regular inspection of the fire extinguisher according to its inspection deadlines; (4) notify the Lessor immediately in the event of any technical malfunction of the Vehicle and follow the Lessor's instructions regarding the inspection of the Vehicle and elimination of the malfunction; (5) lock all doors and windows when parking the Vehicle (6) use the Vehicle only in the Usage Area agreed in the Rental Contract.

5.8. The Lessee is obliged to inform the Lessor without delay: (1) of the intention to submit a petition to the court for the initiation of restructuring or bankruptcy proceedings; (2) on the adoption of a decision from a legal entity regarding the merger, division, transformation or termination of the Tenant, no later than on the day of adoption of the decision; (3) in case of transfer of the Lessee's company or part of it, no later than on the day of concluding the relevant binding agreement; (4) changes in contact information.

5.9. The Lessor has the right to improve or repair the Vehicle at any time by notifying the Lessee, giving the pre notice to the Lessee reasonable time ahead. The Lessee must hand over possession of the Vehicle to the Lessor or other person designated by the Lessor for improvement or repair work at a time and place notified by the Lessor. The Lessee has the right to improve or repair the Vehicle only with the prior consent of the Lessor.

5.10. The Lessee must, at the request of the Lessor, to present the Vehicle to the Lessor or a third party authorised by the Lessor as soon as possible for inspection or to check the fulfilment of the Lessee's obligations.

5.11. In case of violation of the Rental Contract, the Lessee must transfer the possession of the Vehicle to the possession of the Lessor, or a third party authorised by the Lessor at the first request of the Lessor. If the Lessee does not hand over possession of the Vehicle at the time specified by the Lessor, the Lessor has the right to enter the Vehicle, move the Vehicle to a location chosen by the Lessor and keep the Vehicle in its possession until eliminating the violation. If the Lessee does not comply with the requirement to hand over possession of the Vehicle and the Lessor exercises the right to take possession of the Vehicle itself, the Lessee is obliged to compensate the Lessor for the damage caused by the breach of obligations and to pay the Lessor the fee for taking possession of the Vehicle in accordance with the Lessor's Price List.

5.12. The Lessee is obliged to take all possible and reasonable actions to prevent third parties from exercising lien rights arising from the law in relation to the Vehicle, including immediately informing all such persons of the fact that the ownership right of the Vehicle does not belong to the Lessee and to take all measures to exclude the exercise of lien rights in relation to the Vehicle.

5.13. In the event that the Lessee or the User is not able to use the Vehicle or the use of the Vehicle is limited for a reason not attributable to the Lessor, as well as in the event that the Vehicle is not suitable for use for the purpose intended by the Lessee, this does not release the Lessee from fulfilling the obligations arising from the Rental Contract, in particular the Rent and other payments and the obligation to return the Vehicle to the Lessor.

6. INSURANCE AND VEHICLE RECOVERY PROCEDURE

6.1. The Lessee is obligated to ensure for the Vehicle, for the entire Rental Period and within the entire Service Area, valid mandatory civil liability insurance (hereinafter "Liability Insurance") and voluntary vehicle insurance (hereinafter "Voluntary Insurance"), unless otherwise agreed in the Special Terms.

6.2. The Lessee undertakes to provide the Lessor with proof of valid insurance for the Vehicle by submitting a new insurance policy at least 7 days before the start of the new insurance period. The insurance policy must mark the Lessee as the policyholder and the Lessor as the beneficiary.

6.3. Should the Lessee fail to submit the insurance policy before the start of the insurance period, or if the Lessor is not marked as the beneficiary in the submitted policy, the Lessor has the right to arrange insurance for the Vehicle (both Liability Insurance and Voluntary Insurance) at its own discretion and demand full compensation for the associated costs from the Lessee, including a processing fee in accordance with the Price List.

6.4. If the Parties have agreed in the Special Terms that Insurance is included in the Services, the Lessor undertakes to ensure that the Vehicle's Insurance is valid throughout the Rental Period. The Lessor shall have the sole discretion to choose the Insurance provider. Instead of arranging Voluntary Insurance, the Lessor may apply the Vehicle Recovery Procedure, based on which the costs associated with a damage incident are shared between the Lessor and the Lessee.

6.5. The Lessee ensures that the terms of the Voluntary Insurance conditions include the Lessor as the beneficiary and cover the following mandatory insurance risks: (1) traffic accident, natural

disaster, fire, vandalism, theft, robbery and windshield breakage; (2) the insurance contract deductible must not exceed EUR 320, EUR 0 in case of windows at the passenger department, and 15% of the market price of the Vehicle in case of theft.

6.6. The Lessee must compensate to the Lessor, the owner of the Vehicle and/or third parties all the damage caused resulting from the damage incident, including the part of damage uncovered by insurance compensation (i.e. excess).

6.7. The Parties have agreed that the liquidation of Vehicle losses following the event of damage shall be based on the Vehicle Recovery Procedure and/or the conditions of Voluntary Insurance. The Lessor guarantees the Lessee the opportunity to familiarise himself with the terms and conditions of the Vehicle Recovery Procedure and the changes made in them. The Lessee must familiarise himself with the conditions set out in the Vehicle Recovery Procedure and to comply with them.

6.8. The Lessee confirms by signing the Rental Contract, that he has familiarised himself with: (1) the conditions stated in the Vehicle Recovery Procedure; (2) with the amount of excess and (3) is aware that in the event that the Voluntary Insurance conditions exclude compensation for damage and/or the Vehicle Recovery Procedure excludes the restoration of the Vehicle at the Lessor's expense, the Lessee shall fully compensate all damage caused to the Vehicle and by the Vehicle.

6.9. The Lessor must organise the repair of the Vehicle after a damage incident.

6.10. In the event of damage, the Lessee must compensate the damage to the Vehicle and third parties to the extent of the amount of the insurance contract deductible.

6.11. If the Lessee has arranged the insurance for the Vehicle themselves and becomes entitled to a replacement car under the insurance, the Lessee must arrange for the replacement car independently. If the Lessee has arranged the insurance themselves but the replacement car is provided by the Lessor, the Lessee undertakes to assign to the Lessor the insurance claim related to the use of the replacement car or the reimbursement of its costs, and to provide the Lessor with the necessary authorization so that the Lessor has the right to submit the claim and receive the indemnity from the insurer directly for its own benefit.

6.12. In the event of a traffic accident, accident, theft of the Vehicle and/or its parts, injury and/or any other incident of damage, the Lessee is obliged to ensure that: (1) the incident of damage and relevant information related to it (including witnesses' contacts) are documented and the incident of damage is reported as soon as possible, but no later than within 24 hours of the occurrence of the damage incident, a notification about the damage incident is submitted to the Lessor's service centre phone +372 6388 000 or in Estonia to the short number 13 500 and according to the instructions given by the Lessor. The notification is submitted either to the Lessor or, if necessary, to the insurer(s); (2) Users take all measures to further limit the damage to passengers and their property, the Vehicle and its belongings and to prevent possible additional damage; (3) The User acts in accordance with the procedure provided for in the legislation and, depending on the nature of the case, immediately reports it to the police, rescue agency or other competent authority performing the relevant rescue work or investigating the circumstances of the case; (4) The Vehicle is kept in the condition after the incident of damage until it is inspected by the Lessor or a person designated by the Lessor; (5) The Lessor is asked for instructions to reduce the damage, to store and preserve the Vehicle in the condition after the damage incident, and the received instructions are followed; (6) in case of glass damage,

the Lessor shall be notified immediately by calling the service centre phone +372 6388 000 or the Estonian short number 13 500 or by email.

7. TERMINATION OF THE RENTAL CONTRACT

7.1. The Rental Contract shall end: (1) Upon expiration of the Rental Period (2) Upon withdrawal from the Rental Contract (3) Upon termination of the Rental Contract by mutual agreement of the Parties or (4) Upon extraordinary termination of the Rental Contract on the grounds provided in the Rental Contract.

7.2. In case of theft or destruction of the Vehicle, the Rental Contract ends after the payment of the insurance compensation to the Lessor or the resolution in accordance with the Vehicle Recovery Procedure and the payment of the excess paid by the Lessee.

7.3. The termination of the Rental Contract does not release the Party from the obligations incurred during its validity and such obligations, the content of which is to regulate the rights and obligations of the Parties after the termination of the Rental Contract.

8. WITHDRAWING FROM THE RENTAL CONTRACT

8.1. The Lessee, who is a natural person, has the right to withdraw from the Rental Contract concluded by means of communication without giving a reason within fourteen (14) days from receiving the possession of the Vehicle. To withdraw from the Rental Contract, the Lessee shall submit a withdrawal statement to the Lessor in a written format. If the Vehicle has been used at the beginning of the Rental Period or has already been handed over to the Lessee, the Lessee must pay a proportional fee for the period the Vehicle was actually used.

8.2. In the event of withdrawal from the Rental Contract based on Clause 8.1, the Lessor shall return the Contract Fee paid by the Lessee at the conclusion of the Rental Contract and the possible Rental Commencement Fee within fourteen (14) days from the submission of the application for withdrawal from the Rental Contract, after deducting a proportional fee for the actual period of use of the Vehicle and any decrease in the value of the Vehicle pursuant to Section 11.9.

8.3. If the deadline for handing over the Vehicle is postponed by more than six (6) months, the Lessee has the right to terminate the Rental Contract by submitting an application in a written format to the Lessor within seven (7) calendar days from the notification of the delivery delay exceeding six (6) calendar months. If the Lessee has not submitted the relevant application within the term stated in this clause, the Lessor has the right to assume the Lessee's continued interest in taking over possession of the Vehicle and executing the Rental Contract.

8.4. In case of termination of the Rental Contract based on the clause 8.3., the Lessor is obliged to return to the Lessee only the Contract Fee paid by the Lessee to the Lessor based on the Rental Contract and the Rental Commencement Fee within seven (7) calendar days from the receipt of the cancellation notice in the Rental Contract.

8.5. Postponement of the deadline for the delivery of the Vehicle due to the stipulated delivery delay as stated in clause 4.8. is not a breach of the Rental Contract by the Lessor, and the Lessor does not undertake to compensate the Lessee for any costs or losses that have occurred or may occur in connection with the postponement of the deadline for the delivery of the Vehicle.

9. TERMINATION OF THE RENTAL CONTRACT

9.1. The Lessee has the right to terminate the Rental Contract at any time, regardless of the reason, by notifying the Lessor at least seven (7) calendar days in advance and paying the Lessor the Contract Termination Fee in accordance with clause 3.9. Upon termination of the Rental Contract in the middle of the accounting month, the Lessee shall pay the Rent until the possession of the Vehicle is handed over to the Lessor.

9.2. The Lessor has the right to terminate the Rental Contract in case of significant breach of the Rental Contract by the Lessee and to demand from the Lessee in clause 3.9. stated Contract Termination Fee. The Lessee violates the Rental Contract in particular if: (1) the Lessee delays the payment of the Contract Fee, the Rental Commencement Fee and/or the first payment of the Rent for more than fourteen (14) days from the due date indicated on the invoice; (2) the Lessee delays receiving the Vehicle for more than fourteen (14) days; (3) the legal entity does not notify the adoption of a decision on merger, division, transformation or termination, as well as the complete or partial transfer of the company, except in the event that the Lessor has been given a sufficient guarantee regarding the further performance of the Rental Contract; (4) any other agreement concluded between the Lessor and the Lessee is terminated for reasons arising from the Lessee; (5) the Lessee has tax or other debts to creditors, which, in the Lessor's opinion, affect the Lessee's financial and economic condition in such a way that there are reasonable doubts about the Lessee's ability to fulfil the obligations arising from the Rental Contract in the future and/or insolvency has been declared against the Lessee; (6) there is another ground for termination arising from the Rental Contract or the law; (7) the Lessee significantly violates the Rental Contract.

9.3. The Rental Contract shall be considered to be significantly violated by the Lessee, among others: (1) delay on the part of the Lessee in timely payment of three consecutive Rent payments or with payment of one Rent payment for more than forty-five (45) days, or if any financial obligations of the Lessee arising from the Rental Contract to the Lessor exceed EUR 1000 in total; (2) the Lessee has provided incomplete or incorrect information in the information or documents used as a basis for concluding the Rental Contract or submitted during its validity, e.g. changing the vehicle odometer reading; (3) changing the completeness of the Vehicle or improving the Vehicle by the Lessee without the prior consent of the Lessor; (4) actions or inactions of the Lessee, including failure to carry out regular maintenance of the Vehicle in a timely manner, if it is the responsibility of the Lessee, or failure to comply with the rules for the maintenance and use of the Vehicle, as a result of which the value of the Vehicle decreases; (5) use of the Vehicle outside the Usage Area without the Lessor's prior consent; (6) subleasing the Vehicle without the Lessor's prior consent; (7) violation by the Lessee of the conditions of the Liability Insurance, Voluntary Insurance or Vehicle Recovery Procedure or in clause 6.1. failure to conclude the stipulated insurance contract in the event that the Lessee is obliged to conclude the insurance contract in the Special Terms; (8) repeated violations of the law by the Lessee in the use of the Vehicle and non-payment or delay in payment of Fines related to the use of the Vehicle by the Lessee; (9) violation of the Rental Contract, which the Lessee has not eliminated within a reasonable time limit set by the Lessor.

9.4. The Rental Contract ends on the date the Lessor has been providing in a termination notice provided in a form that enables written reproduction. If the Lessee wishes to extend the validity of the Rental Contract after the notification of termination of the Rental Contract, the Lessee

must eliminate the reasons underlying the termination of the Rental Contract and inform the Lessor thereof.

9.5. If the Rental Contract ends, the Lessee shall return the Vehicle to the Lessor in accordance with clause 10 of the General Terms. If the Lessee does not return the Vehicle at the end of the Rental Contract, the Lessee shall pay the Rent until the Lessor will be taking over the possession of the Vehicle and the possession fee in accordance with the Lessor's valid Price List.

9.6. If the Lessee wishes to renew the Rental Contract that has been terminated prematurely, the Lessee must pay the contract reinstatement fee in accordance with the Lessor's valid Price List.

10. RETURNING THE VEHICLE

10.1. The Lessee must return the Vehicle on the last day of the Rental Period or on the previous working day between 09:00 and 17:00 at the location of the Lessor or to the authorised representative of the Lessor at the time and location specified in the notice sent by the Lessor to the Lessee.

10.2. The Lessee undertakes to return the Vehicle together with all the documents related to the Vehicle in the same completeness in which the Lessee received it or to compensate the Lessor for the damage caused by handing over the incomplete Vehicle.

10.3. Regarding the return of the Vehicle, a written handover-acceptance deed (hereinafter referred to as the "Deed of Return") is drawn up, in which the condition of the Vehicle upon handing over possession to the Lessor is fixed based on a preliminary visual inspection, and upon signing of which the possession of the Vehicle, the risk of accidental destruction and the responsibility related to the Vehicle are deemed to have passed to the Lessor, except for the part that is caused by events prior to the signing of the Deed of Return.

10.4. When returning the Vehicle, it must be in the same complete set, including the accessories supplied with the Vehicle or installed on it, and other improvements. The Vehicle must not have any damage beyond normal wear and tear according to the Returning Instructions. The Lessee must pay compensation for the cost of repairing damages exceeding the normal wear and tear of the Vehicle.

10.5. The Lessee is obliged to remove at his own expense the stickers and accessories of the Lessee installed on the Vehicle or its accessories during possession of the Vehicle, without harming the technical condition of the Vehicle (including scratching the paint coating or glasses) or completeness, or to reimburse the costs incurred by the Lessor for this purpose.

10.6. If, upon return, the Vehicle does not meet the conditions set forth in the Rental Contract, considering the normal wear and tear of the Vehicle, the Lessee is obliged to reimburse the Lessor for the expenses incurred by the Lessor to bring the Vehicle to a condition corresponding to the Rental Contract.

10.7. The Lessor has the right to have the Vehicle checked for compliance with the requirements stipulated in the Rental Contract within 21 working days after the return of the Vehicle and signing the Deed of Return. The inspection shall be done at the Vehicle manufacturer's office or by a certified service representative designated by the Lessor. If the Lessor informs the Lessee of a defect discovered in the Vehicle during the period stipulated in this clause, for which the Lessee is responsible, the Lessee must compensate the Lessor for the costs incurred to eliminate the defects according to the Lessor's calculation presented in the notification.

10.8. If the Lessee does not agree to the Deed of Return or clause 10.7. indicated by the defects of the Vehicle or the cost of their elimination, the Lessee has the right to demand an expert examination of the defects or the cost of their elimination. An expert appointed by the Lessor must undertake the expertise and whose opinion on the condition of the Vehicle is final.

10.9. If in clause 10.8. provided expert identifies a defect in the Vehicle due to which the Vehicle does not meet the terms of the Rental Contract, the cost of the examination shall be borne by the Lessee, and if the expert does not identify such defects in the Vehicle, the cost of the examination shall be borne by the Lessor.

10.10. If, upon returning the Vehicle, an item specified in the Special Terms is missing, the Lessee must compensate the normal value of the missing or equivalent item according to clause 11.7.

11. LIABILITY

11.1. Unless otherwise stipulated in the Rental Contract, the Parties are fully responsible for the breach of the obligation arising from the Rental Contract.

11.2. In the event of defects in the Vehicle, as well as if the use of the Vehicle is impossible due to circumstances for which the Lessor is responsible, the liability of the Lessor is limited to compensation for direct property damage caused to the Lessee due to the defect or obstruction. The Lessor is not compensating the Lessee indirect or non-pecuniary damage, including lost income, damage to reputation, etc. If the Vehicle is temporarily in the possession of the Lessor, the Lessor is not responsible for the property of the Lessee or other persons left in the Vehicle. The limitations of liability provided in this clause do not apply in the case of compensation for damage caused by the Lessor's intentional breach of obligations arising from the Rental Contract.

11.3. No provision of the Rental Contract shall exclude the liability of the Parties which may not be excluded under applicable law.

11.4. The actions or inactions of the Lessee's employees or other persons used in economic activities and persons whom the Lessee allows to use the Vehicle are considered equal to the Lessee's own actions or inactions in relation to the Rental Contract.

11.5. If the Lessor terminates the Rental Contract on the basis stipulated in clause 9, the Lessee is obliged to pay the Lessor an amount equal to the Contract Termination Fee in accordance with clause 3.9.

11.6. In addition, in clause 11.5. the Lessor has the right to demand compensation for the damage caused by the violation of the obligations stipulated in the Rental Contract and to use other legal remedies arising from the provision of the claim.

11.7. In the event of delay in returning the Vehicle or documents, keys, remote controls, etc. belonging to the Vehicle or items belonging to the Vehicle, the Lessee is obliged to pay a contractual penalty for each day of delay as follows: (1) In case of failure to return the Vehicle in an amount equal to one-thirtieth of the two-month Rent amount per day, but no more than the normal value of a Vehicle that is equivalent to the Vehicle that meets the requirements set forth in the Rental Contract and is in an equivalent technical condition at the end of the Rental Period, taking into account normal wear and tear; (2) In case of delay in returning or replacing an item or property belonging to the additional equipment of the Vehicle for more than fourteen (14) days, the Lessor has the right to replace this item, and in this case the Lessee is obliged to compensate the cost of replacing the item.

11.8. If the Lessee violates clause 5.7 of the Rental Contract due to obligations related to the regular maintenance of the Vehicle, the Lessee must pay a contractual penalty, which is calculated as follows: 1500 km is subtracted from the mileage of the Vehicle in kilometres (km). In turn, the mileage in kilometres based on the unfulfilled maintenance schedule is subtracted from the received amount, and the received amount is multiplied by the charge for exceeding the Mileage Limit. Exceeding maintenance time is based on the same calculation method. Every month crossing is equal to crossing 1500 km. If both maintenance criteria are exceeded, whichever amount is greater is used. If the Vehicle's factory warranty is terminated or reduced due to the Lessee's failure to maintain the Vehicle or violation of maintenance requirements, the Lessor has the right to conclude an extended warranty or other equivalent warranty protection for the Vehicle and demand reimbursement of the associated costs from the Lessee. This right shall remain in effect after the end of the Rental Period if the violation of the warranty terms occurred during the Rental Period. If it is not possible to conclude an extended warranty or if it does not fully cover the reduction in warranty protection, the Lessor has the right to demand compensation from the Lessee for the decrease in the Vehicle's value.

11.9. If the Lessee withdraws from the Rental Contract and returns the Vehicle on the basis stipulated in clause 8.1. and the condition of the Vehicle is worsened comparing with the moment of handing over the Vehicle to the Lessee, the Lessee is obliged to pay the Lessor compensation for the decrease in the value of the Vehicle, in addition to a proportional fee for the actual period of use of the Vehicle.

11.10. Payment of the contractual penalty and/or overdue payment does not exempt the Party from fulfilling the obligation arising from the Rental Contract. In the event of a breach of the Rental Contract, the injured Party may demand liquidated damages regardless of the actual damage and the excusability of the breach. If, according to the law or the Rental Contract, the Party is obliged to compensate the other Party for the expenses incurred or to be incurred by the latter or the damage caused, the obliged Party must compensate such expenses or damage within fourteen (14) days from the receipt of the claim from the entitled Party.

12. SANCTIONS

12.1. The Lessor may unilaterally withdraw from the Rental Contract or unilaterally terminate the Rental Contract at any time, without giving the Lessee an additional deadline for remedying the violation of the Rental Contract, by sending the Lessee a corresponding application in a form that allows resubmission in writing to the Lessee's address or e-mail address published by the Lessee, if: (1) the Lessee or one of his a member of the organisation (including the procurator), partner or shareholder or any person related to him, including the beneficial owner, is subject to sanctions and/or (2) The lessee or any member of his body (including the procurator), partner or shareholder or any person related to him, including the actual beneficiary the beneficiary is involved in an activity or has made a transaction that is directly or indirectly related to the person and/or goods and/or services subject to sanctions.

12.2. In the sense of clause 12 of the General Terms, sanctions mean the following: (1) a sanction established by the Government of the Republic in the sense of the International Sanctions Act; (2) International sanction in the sense of the International Sanctions Act, including a sanction established by a resolution of the United Nations Security Council, a decision of the Council of the European Union or another legal act imposing obligations on Estonia; (3) a sanction imposed by the United States government, including a sanction imposed by the Office of Foreign Assets

Control of the US Department of the Treasury; (4) Sanctions imposed by the United Kingdom, including sanctions imposed by Her Majesty's Treasury.

12.3. The Parties have agreed that for the Lessor to withdraw from the Rental Contract or to terminate the Rental Contract, it is sufficient to have a justified suspicion that the circumstances specified in clause 12. of the General Terms exist, and the Lessee is obliged to prove the opposite in the event of a dispute. The occurrence of the circumstances mentioned in clause 12. of the General Terms is not considered by the Parties as a force majeure circumstance that could excuse the Lessees violation of the Rental Contract.

12.4. Based on clause 12. of the General Terms, in case of withdrawal from the Rental Contract or termination of the Rental Contract, the Lessor is under no obligation to compensate the Lessee for any resulting loss, and the Lessee is in turn obligated to compensate the Lessor in full for the loss of income caused by the Lessor's withdrawal from the Rental Contract or termination of the Rental Contract.

13. FINAL PROVISIONS

13.1. Unless otherwise stipulated in the Rental Contract, statements and notices addressed to the Parties must be sent by e-mail to the e-mail address given in the Special Terms. The message is considered to have been received by the addressee on the next working day after it is sent from the sender's e-mail server. The Parties must immediately notify the change of contact information necessary for the execution of the Rental Contract.

13.2. The Lessor has the right to change the General Terms at any time by notifying the Lessee by e-mail at least one (1) month before the changes take effect. In the event of minor changes and changes to the General Terms to make them more favourable to the Lessee, the notification deadline does not apply, and the Lessee may be notified of such changes via the Lessor's website.

13.3. The basis for changing the Price List shall be a change in the circumstances that were the basis for establishing the price, fee rate or package, or other important circumstances appear, in the event of which a change in the price of the services is necessary and justified.

13.4. The Lessor has the right to unilaterally make changes and additions to the Rental Contract (including the General Terms) without the Lessee's prior consent, if the laws and regulations governing the relations arising from the Rental Contract change (including laws and regulations concerning the Lessor's economic activity or applicable tax laws) and the unilateral change of the Rental Contract is justified by bringing it compliant with the applicable law.

13.5. If the Lessee does not agree with the changes made based on clause 13.2., then the Lessee has the right to cancel the Rental Contract by notifying the Lessor by e-mail within one (1) month from receiving the corresponding notification about the changes. For the avoidance of doubt – the Lessor shall not provide separate notice of minor changes, and the right of termination does not apply in such cases. Termination of the Rental Contract does not release the Lessee from the obligation to fulfil the obligations arising from the Rental Contract until its cancellation, whereas the General Terms applicable to the Lessee apply until the fulfilment of these obligations.

13.6. If the Lessee does not terminate the Rental Contract within one (1) month after becoming aware of the changes, it is considered that the Lessee has accepted the changes.

13.7. The Parties undertake to keep confidential the Rental Contract and all information obtained based on the Rental Contract or during negotiations prior to the Rental Contract regarding the other Party's economic activity and financial status. All such information, which would not have become known to the Party if the Rental Contract had not been concluded, is also considered confidential. The Parties are obliged to keep confidential information only for their own information and not to disclose it to third parties without the prior written consent of the other Party, except in cases where the obligation to disclose arises from legislation for the Party or when confidential information is disclosed to banks or professional advisors who have an obligation of confidentiality.

13.8. The Lessor processes the Lessee's personal data in accordance with the requirements established by legislation and the Lessor's Privacy Terms, which are available on the Lessor's website www.mobire.ee.

13.9. A delay in enforcing a right or fulfilling an obligation arising from the Rental Contract does not mean a waiver of this right or obligation. The separate or partial fulfilment of any right does not preclude the further exercise of that right or the exercise of any other right and/or obligation arising from the Rental Contract.

13.10. Without the prior consent of the other Party, the Parties may not transfer the rights or obligations arising from the Rental Contract or take actions that would lead to the transfer of said rights or obligations based on the law (including during the transfer of the company).

13.11. All disputes arising from the Rental Contract, which the Parties cannot resolve through negotiations, will be resolved in the Harju County Court. The Rental Contract is covered by the laws of the Estonian Republic. A consumer residing in the European Union may file a claim for the protection of his consumer rights in the Member State where the Consumer resides in connection with the Rental Contract. In addition, the Consumer may also exercise the right to submit an appropriate statement at their local consumer protection authority (website: Consumer Disputes Committee, Consumer Protection and Technical Regulatory Authority).